

Style Acre

Supporting people with learning disabilities



Privacy Policy

Style Acre ("we") promises to respect any personal data you share with us and keep it safe. We aim to be clear when we collect your data and not do anything you wouldn't reasonably expect.

In May 2018, we will be moving to be an 'opt-in only' communication policy. This means that we will only send marketing communications that to those who have explicitly stated that they are happy for us to do so via their preferred channel(s) (email, SMS, phone or post).

Our marketing communications include information about our latest news and events and thank you letters. If you would like to receive such communications but have not opted in please contact us on 01491 817591 or community@styleacre.org.uk

What information might we collect?

Personal information is any information that can be used to identify you. So, for example, if you donate money, we may collect and process the personal information that you've provided. This may include your name, email address, postal address, telephone or mobile number and date of birth, financial details, UK Tax payer information (for Gift Aid), debit card information and records of responses to campaigns, as well as how you came to find us. To make sure we always have the most up-to-date information about how to contact you, we may also, from time to time, update your records to reflect any changes to your personal information.

If you go to our website, we might use your web browsing data anonymously, as part of our Google Analytics (their [Safeguarding your Data Policy](#)), to assess how well our website is performing.

How we keep your data safe

We ensure that there are appropriate technical controls in place to protect your personal details.

The company we use to process our data is called Donorfy is our data processor. Please read Donorfy's data security statement [here](#). Online giving platforms like JustGiving ([Security Policy here](#)) and Virgin Money Giving ([Policy Statement here](#)) process and store personal and financial data of individuals who use their platform to fundraise for us. We do comprehensive checks on these companies before we work with them. For example, our online forms are always encrypted and our network is protected and routinely monitored.

We undertake regular reviews of who has access to information that we hold to ensure that your information is only accessible by appropriately trained staff.

We do not share marketing data with other 3rd parties.

You have the right to:

- Access your personal information
- Objection to processing of your personal information
- Restriction of processing of your personal information
- Amendment of your personal information
- Erasure of your personal information

Upon successful verification of your identity you are entitled to obtain the following information about your own personal information:

- The purposes of the collection, processing, use and storage of your personal data
- The source(s) of the personal information, if it was not obtained from you
- The categories of personal data stored about you
- The envisaged period of storage for your personal data or the rationale for determining the storage period
- The use of any automated decision-making and/or profiling.

You can make a request to access your information by contacting our Data Protection Officer by emailing hpritchard-hawkes@StyleAcre.org.uk or by writing to:

Hannah Pritchard-Hawkes - Data Protection Officer
Style Acre, Evenlode House, Howbery Park, Benson Lane, Wallingford, OX10 8BA

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.